repair centre _____

address _____

phone _____

Warranty Card

username			Numbering		
User address					
Purchase date		model		Invoice number	
Maintenance records	The cause of the failure and its treatment				
date					

1、Please keep this card in a safe place. When repairs are needed, please contact our company's special repair center with this card and invoice.

2、Please notify the authorized maintenance center if the address phone is changed.

Shenzhen Viston Technology Co.,Ltd.

No.3,Changshan Industrial Zone, Liulian Community, Pingdi Street, Longgang District, Shenzhen, Guangdong, China

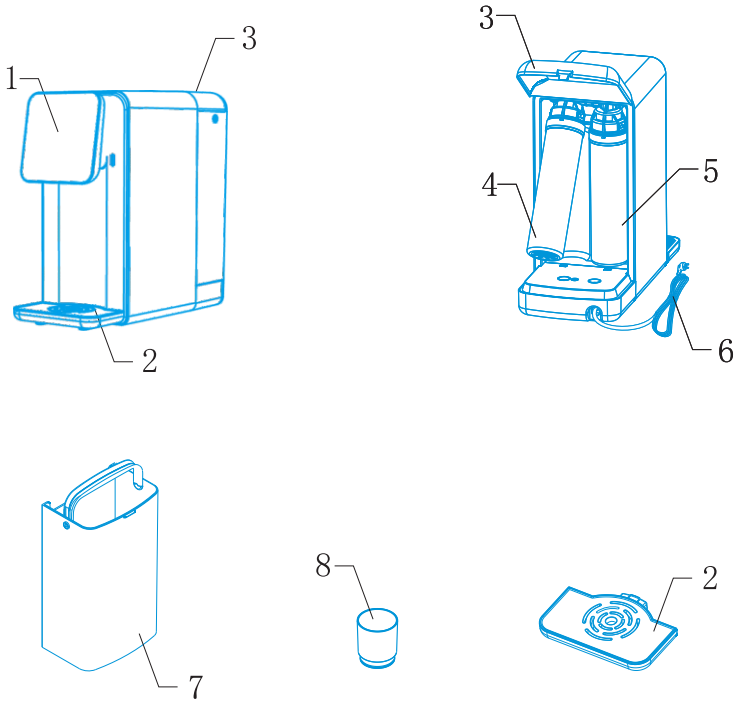
威世顿 VISERTON

Smart countertop water purifier

User manual

VST-RO-T2

The main components



Serial number	Part Name	Serial number	Part Name
1	Operation panel	5	RO filter
2	Water box	6	power cable
3	Original water tank cover	7	Raw water tank
4	Composite filter	8	Water tank PP cotton

List of hazardous substances

Part Name	Harmful Substance					
	Pb	Hg	Cd	Cr(VD)	PBB	PBDE
Filter element	○	○	○	○	○	○
Raw water tank	○	○	○	○	○	○
The electromagnetic valve	○	○	○	○	○	○
Self-priming pump	○	○	○	○	○	○
Pump	○	○	○	○	○	○
Rubber seal	○	○	○	○	○	○
Computer version components	×	○	×	○	○	○
Other metal structural parts	×	○	○	×	○	○
Power Adapter	○	○	○	○	○	○
Plastic parts	○	○	○	○	○	○
Wire	○	○	○	○	○	○
Pure water tank	○	○	○	○	○	○
power cable	×	○	○	○	○	○
Packaging printed parts	○	○	○	○	○	○

The table is compiled in accordance with the regulations of SJ/T11364. Some models of products may not contain some parts in the table, and the computer version components include components, PCBs, terminals, etc.

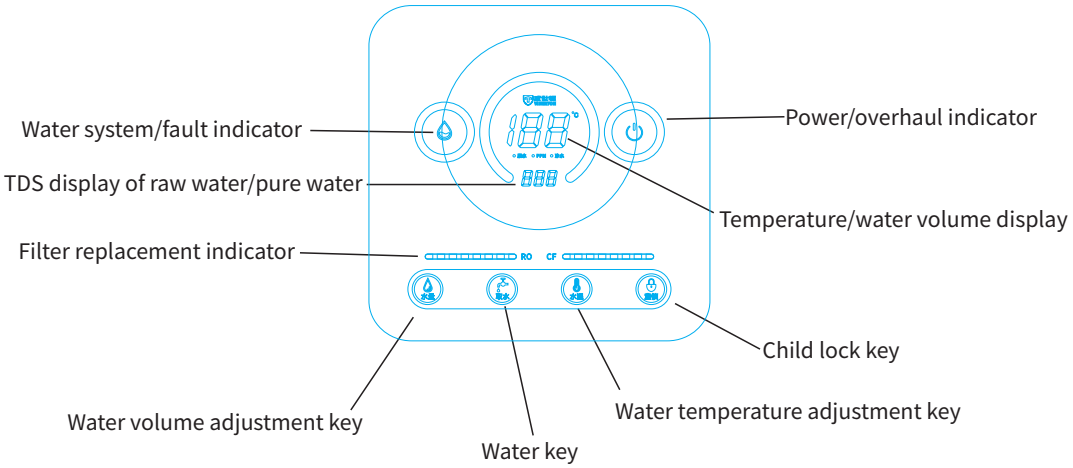
Remarks

○ : Indicates that the content of the hazardous substance in all homogeneous materials of the part is within the limit requirement of GB/T26572.

X : Indicates that the content of the hazardous substance in at least one of the homogeneous materials of the part exceeds the limit requirement of GB/T26572.

The components marked with "X" are unable to replace hazardous substances due to the limitation of industry development level.

Display panel



Indicator light	Display state	Operating status	Operation method
Water making	Chang Liang	Full of water	Normal use
	Flashing	Water making	Normal use
RO / CF	Chang Liang	Filter element is normal	Normal use
	Flashing	Filter element life expired	Replace the filter element

Precautions

use

- Do not put the machine on its side or upside down.
- If the machine will not be used for a long time, please drain the remaining water in the internal and external water tanks of the machine.
- This machine is a high-power household appliance. Make sure to use a power socket separately for the machine.
- When the product is making water, it will produce a little vibration and noise, which is normal.
- When the inlet water temperature is lower than 5°C and higher than 38°C, the machine may be damaged.
- If the machine fails, abnormal noise, strange smell, etc., please unplug the power plug in time and call the customer service hotline: 400-068-5968.
-

Transport

After removing the water tank, press and hold the water volume button for 3-5 seconds in the child lock state, and the machine will forcefully drain by itself, and the water intake indicator will flash until it is empty.

Storage and storage

- Do not store the machine in a place below 4°C and above 40°C, otherwise it may damage the product and filter element.
- Do not store the machine in a strong magnetic environment, otherwise it may cause malfunction of the machine's circuit.
- Do not store the machine in a humid or dusty place, otherwise it may cause damage to the machine's circuit.

Young children and people with intellectual disabilities

- Please keep the disassembled package in a safe place, and do not let young children touch or swallow it.
- Do not allow young children to operate, touch, approach, pull or climb on the product.
- Young children and persons with intellectual disabilities should be used under the coordination of their guardians, and should be kept out of their reach to avoid dangerous accidents such as electric shock and burns.

other

- Except for the replacement of the filter element, please do not open the machine at will, dismantle internal parts, to prevent electric shock.
- If the power cord is damaged, you must contact a professional to replace it.
- When unplugging the power plug, do not pull the power cord directly to avoid breaking or damage.
- Please keep the power plug clean and do not plug or unplug the power plug with wet hands to avoid electric shock.

Instructions

1. In order to prevent the quick heat module from burning dry, the water temperature button is invalid after the first power-on, and it cannot be heated. You need to press the water button to discharge 20-30ml of water and then stop the water. The indicator light of the water temperature button indicates that there is water flowing through the quick heat module , It can be heated.

a. The water tank is filled with water and the machine starts to work, after the "water making" light goes out;

b. Press the "normal temperature water" button to release 300ml of water, and cycle 3-4 times;

c. Pour out the residual water in the original water tank and the discharged water together, and fill the original water tank again;

d. Repeat steps a and c and rinse them three times before drinking; when they are not used for a long time, 3L of water should be drained to ensure the freshness and health of drinking water. If you find abnormal sound, burnt smell, smoke, etc. inside the machine during use, please disconnect the power and contact the dealer.

2. Flushing: After the machine is installed, it will automatically enter the flushing state and last for 18 seconds. In the flushing state, the "water making" in the display interface conforms to the constant light display.

3. Water production: After the flushing is completed, the machine automatically enters the water production state and continues until the water production is completed. In the water production state, the "water production" in the display interface conforms to the constant light display.

4. Take water: Place the water receiving container on the water receiving tray, touch the child lock button with your hand, the screen film will light up, and then touch the water temperature and water volume buttons to select the desired water, press the water button to take water, and touch the water button again during water taking You can stop taking water.

5. Sleep: After the machine completes water production, if there is no operation within 1 minute, the machine will automatically enter the dormant state to save electricity.

6. Forced drainage function: It is used to remove the residual water inside the machine, and it is recommended to use the machine when it is not used for a long time; when the child lock key is turned on, press and hold the water temperature and water volume keys for 3 seconds, the child lock etc. flash, and then press the water key, the child lock is now The light and the water intake light flash at the same time, the forced discharge function is turned on, and the child lock button is pressed for 3 seconds to end.

7. Reset function: The filter element's service life is up, and the filter element needs to start the reset function; the filter element light will flash, and the water intake light will flash at the same time, press and hold the water button for 3 seconds, the water intake light will stop flashing, and the reset is completed.

buzzer

1. Button tone reminder: click the touch button and the buzzer will emit a beeping sound;

2. Reminder of water stop: when the water stops, the buzzer will beep three times;

3. Reminder after failure: Except for E2 error code, the buzzer for other error codes emits ten beeps and then turns off the buzzer.

Daily maintenance

1、Please use municipal tap water as the water source.

2、Please clean the water tank regularly, and clean the silt, water and alkali at the inlet and outlet of the water tank to avoid blockage and affect the normal use of the machine.

3、Please purchase and replace the filter element in time according to the prompts.

note

· You need to unlock the child lock button every time you take water.

· When taking hot water, do not reach under the water outlet to avoid scalding.

· In order to prevent dry burning, when the machine is energized for the first time to get hot water, it will give out a section of room temperature water and then hot water.

After-sales service

1. Warranty description:

According to the "Regulations on Responsibilities for Repair, Replacement and Return of Certain Commodities" of the People's Republic of China, this water purifier is guaranteed for 1 year from the date of purchase for the whole machine (except for easy damage). From the beginning, the user should properly keep the product warranty card and the valid certificate at the time of purchase. If the user loses it, the validity period of the three guarantees will be calculated according to the date of manufacture.

2. Warranty scope:

The products and product parts do have quality problems.

It is indeed caused by the installation by our company's installation instructors or professionals.

The following conditions are not covered by the free warranty, but our company still provides users with fee-based maintenance services:

· Damaged due to improper handling, installation, use, maintenance, storage, or self-repair;

· The three-guarantee certificate model does not match the repair product model or is altered;

· Without three guarantees certificate and valid purchase receipt certificate;

· Damage caused by disassembly by non-contracted three-guarantee repairers;

· Damage caused by force majeure;

· Exceeding the warranty period or without relevant valid purchase and testing materials;

· Failure due to product use environment that does not meet product requirements;

· Consumables such as filters are not covered by the warranty. The company is responsible for providing technical support and providing paid services at market prices.

Tips

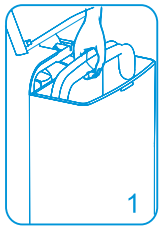
*In order to guarantee your right to return and exchange, please guarantee the complete packaging and accessories for more than 15 days after receiving the product. If you cannot provide it, you will need to pay a certain packaging fee when returning the product.

*After-sales service policy is subject to the latest announcement on the official website.

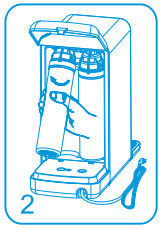
Filter replacement

Filter type	Features	Replacement cycle
Composite filter	Filter water, sand, rust, and adsorb residual chlorine and other harmful substances.	6 months
RO filter	Filter out heavy metals, bacteria, harmful compounds, etc.	18 months

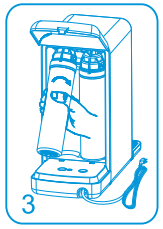
*The life of the filter element of this machine is the life of the filter element whose TDS value of the water source is less than 800PM and 5L of water per day. The actual replacement cycle of the filter element will vary according to the region, water quality, season and water consumption of the product.



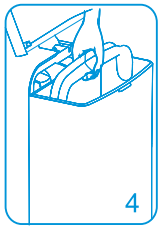
Open the water tank cover
Remove the water tank



Pick up the filter element and turn it counterclockwise to remove it



Insert the filter element into the bayonet and turn it clockwise until it clicks



Put the water tank back in place

*After replacing the filter element, press and hold the water key for 3 seconds to reset in the child lock state.

The main technical parameters

Rated voltage	220V
Rated frequency	50Hz
Rated total power	2200W
Heating power	2100W
Raw water tank capacity	5L
Pure water tank capacity	2L
Use water temperature	4-38℃
Type of protection against electric shock	I
Applicable water source	Municipal tap water
Executive standard	QB/T4144-2010

Common faults and solutions

Serial number	error code	Failure phenomenon	Fault cleared
1	E1	Heating failure	Check the outlet water temperature sensor and its connection line, it will be automatically released after the fault is repaired
2	E2	Water shortage alarm	Automatic release after detecting water or water level sensor fault
3	H1	Water shortage in raw water tank	Refill or replug the water tank
4	EU	Communication failure between control board and main board	Check the connection line between the control board and the main board, and it will be automatically released after the fault is repaired